

PACK-NET

DASHBOARD



What is Dashboard?

Dashboard is a **web-based, real-time** representation of your businesses **inbound and outbound call statistics**.

It can be used to see your business as a whole or you can create multiple dashboards based on the departments within your business.

Benefits at a glance

Visibility ✓

See how your business is working in an instant.
Multi site visibility in real time.

See how teams within your business are performing.

Reporting ✓

Extension level visibility and reporting.

Big Screen ✓

Optimised for 1080 screens.

Tracking ✓

Track calls by source, national, mobile, international.

Control ✓

Make business decisions based on real time information.

Security ✓

Security features include HTTPS and access restriction by IP address.



Colour options per tile



Setup in 5 minutes



Easy monthly billing



Managed from Metis portal



Full access controls for enhanced security



Track SLA - 'time to answer' in real time