

SERVICE OVERVIEW

# Freedom Fibre FibreLife

## Broadband built for the modern era:

Freedom Fibre brings ultra-fast, reliable full-fibre broadband to more homes and businesses across the UK. With coverage already reaching over 200,000 addresses — including areas other providers often miss — you can now enjoy next-generation connectivity where it matters most.

And with plans to expand to 1.3 million premises, even more people will soon have access to the speed and reliability they deserve.

- **200,000+ UK addresses.**
- **Intended expansion to 1.3 million**
- **Focused on urban and underserved rural areas**

## Freedom Fibre's FTTP proposition

### ☑ FibreLife

FibreLife is a full-fibre broadband service designed for homes and small businesses. It delivers symmetrical speeds from 110 Mbps to 2.5 Gbps, with guaranteed minimum performance even at peak times. Perfect for homeworking, VoIP, cloud apps, video calls, and everyday connectivity you can rely on.

## Key features and benefits:

### ☑ Symmetrical speeds

FibreLife delivers ultra-reliable FTTP connectivity, up to 2.5Gbps symmetrical speeds, and a minimum 70Mbps download and 30Mbps upload — ideal for VoIP, Cloud apps, and video calls.

### ☑ Expansive coverage

Over 200,000 UK addresses, including underserved areas.

### ☑ Fault resolution SLA's

With a next-day fault fix SLA and no unnecessary extras, FibreLife keeps your business and home connected, productive and within budget. The fault will be cleared by 23:59 on the 2nd working day after the fault was raised.

# Why choose Freedom Fibre?

## ☑ Ultra-fast, reliable speeds

Enjoy symmetrical full-fibre broadband with speeds up to 1Gbps, built for everything from video calls to cloud apps and large file transfers.

## ☑ Guaranteed performance

Minimum speeds are assured, even at peak times, so you stay connected when it matters most.

## ☑ Future-proof technology

100% full-fibre, ready for the UK's digital future as copper networks are phased out.

## ☑ Wider availability

Reaching over 200,000 homes and businesses, including places other providers often miss — with more areas being added all the time.

## ☑ Great value

Business-grade performance and service levels at a cost that suits both home users and growing businesses.

## ☑ Fast fault fixes

SLAs that give peace of mind, with rapid repair times if there's ever an issue.