

SERVICE OVERVIEW

Cityfibre

Expand your reach with CityFibre full-fibre broadband. CityFibre’s network seamlessly complements Zen’s well-established BT full-fibre footprint, enhancing coverage while ensuring competitive pricing, exceptional service, and new revenue opportunities.

With speeds of up to 2.5 Gbps, CityFibre FTTP meets the demands of home users, SMEs, and enterprise customers alike.

- 4 million Consumer properties RFS ready
- 3.62 million Consumer properties RFS ready (91%)
- 8 million future Consumer properties with RFS
- 110k Businesses with RFS (April 2025)
- 800k future Business properties with RFS

Key features and benefits:

RESIDENTIAL HOMES

Features:

- ⌚ Speeds of up to 2.5 Gbps
- ⌚ 100% full-fibre connectivity
- ⌚ Low-latency performance

Benefits:

- ⌚ Seamless 4K/8K streaming, lag-free gaming, and smooth remote working—all at the same time.
- ⌚ Reliable, future-proof broadband for households with multiple users.

HIGH-SPEED, RELIABLE CONNECTIVITY FOR SMES

Features:

- ⌚ Symmetrical upload/download speeds up to 2.5 Gbps
- ⌚ Enterprise-grade stability and performance

Benefits:

- ⌚ Fast, uninterrupted access to business-critical cloud applications and large file transfers.
- ⌚ Ensures smooth operations without slowdowns, even during peak hours.
- ⌚ Minimised downtime with industry-leading support and service levels.

OPTIMISED SD-WAN DEPLOYMENTS

Features:

- ⌚ High-speed 2.5 Gbps underlay
- ⌚ Carrier-diverse resilience when combined with BT Openreach-based connections

Benefits:

- ⌚ Enhanced network performance and redundancy for SD-WAN setups.
- ⌚ Reliable primary, backup, or active/active connections for mission-critical deployments.